

The MOT test

The MOT test is the same as before. It is an annual check to make sure your vehicle meets the minimum standards required by law.

The MOT test is **not** a substitute for regular servicing, and passing the MOT test does **not** mean that your vehicle will remain safe for the following 12 months.

For more information about the MOT test ask for the following leaflets at any MOT garage. 'Your car and the MOT test' (for cars and light vans) and 'Your motorbike and the MOT test' (for motorcycles).

What if you disagree with a test result?

If you are not happy with the MOT test, discuss it first with the MOT test station if possible.

If you are still not satisfied with the test, please let us know by contacting our MOT Enquiry Unit on **0870 60 60 440** or your local VOSA office.

You will find the address of your local VOSA Office in the MOT test station or through our MOT Enquiry Unit.

Do not carry out repairs to the vehicle while your complaint is being looked into.

All calls charged at the national rate.

VOSA

Vehicle & Operator Services Agency

Your new MOT certificate

What it means for you



An executive agency of the
Department for
Transport

Why the MOT certificate has changed

MOT test results are now held on a secure central computerised database.

This change will **not** affect your actual MOT test. But it **will** affect the way you check the MOT history.

About the new certificate

The certificate (VT20) you now receive is your receipt for the MOT test. It shows the information that will be kept on the MOT database.

The receipt should no longer be relied on as proof of an MOT. Only the computer record can prove a vehicle has a valid MOT.

Any recommended additional work will be shown on the Advisory Notice (VT32).

What it means for you

The MOT computer record shows definitively whether a vehicle has a valid MOT or not, so criminals are no longer given the opportunity to falsify MOT documents. This will:

- cut down on certificate theft and MOT fraud
- provide better information and protection for motorists when buying second-hand vehicles
- improve the standards and consistency of the MOT test
- enable you to buy a tax disc online at www.direct.gov.uk/taxdisc

Buy your tax disc online

DVLA now offers you the convenience of buying your tax disc from the comfort of your own home.

If your vehicle has passed its MOT and you have a new style MOT certificate, you can buy your tax disc online or declare your vehicle off the road (SORN) at:

www.direct.gov.uk/taxdisc
or by phone on:
0870 850 4444

How to check an MOT status

If you need to check the MOT status of a vehicle that has a computerised MOT test record, for example before you buy a second-hand car, we recommend that you use the new internet or telephone services.

Simply visit our website: www.motinfo.gov.uk
To check by phone, call **0870 33 00 444**

You will need to have the following to hand to check the MOT status of a vehicle:

- the registration number of the vehicle and
- either the test number from the new style MOT test certificate
- or the document reference number from the V5C registration certificate

**Always check the MOT record
before you buy a vehicle**
www.motinfo.gov.uk

